

Collections Assistant

With the expiration of federal waivers, Districts require assistance managing escalating meal debt.

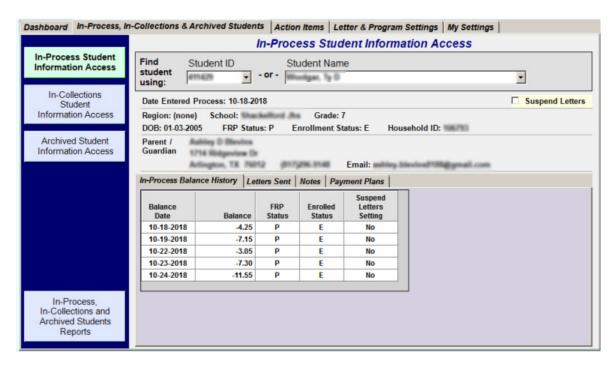
An SNA Survey shows "96.3% reported unpaid meal charges/debt is a challenge. 65.4% said debt is a *significant challenge*. Among the 847 districts that reported the amount of their current debt, total accumulated unpaid meal debt exceeded \$19 million. Per district debt varied widely, ranging from \$15 to \$1.7 million."

Staffing shortages sharpen the need for automated communications with parents. In many cases multiple notifications will be necessary.

These unique features give Districts the tools and reporting needed to manage school meal debt. Customers report up to 70% reduction in debt year over year.

- Automated notifications
- Definable frequency escalation
- Daily or weekly aging reports
- Customized debt level tracking
- Family balances

- Configurable business rules
- Payment plan management
- District Dashboard
- POS System Integration
- Custom reports & exports







District-wide dashboard for collections, automated escalation notifications, individual and family balance history, letters and email archive, complete audit trail, and more...

